Utilities provided by Morgan City are only for residents within Morgan City limits. If you live or are moving to Morgan County please click the following link for Morgan County garbage service.

#### **Utility News**

- Transfer Station going to their summer hours as of April 1st.
- Remember to put your garbage can(s) out the night before so your garbage isn't missed on pick-up day. Also, to ensure garbage pick up please do not overload your can.
- Try the easiest way to pay your utility bill! **Set up your utility account online with Xpress Bill Pay** - it will save you time by giving you the flexibility on how and when you pay your bill. Go to www.xpressbillpay.com to set up your account today!

#### Water News

The secondary water in the North Morgan Area will be turned on April 15th.

Please water wisely.

- Weekly lawn watering guide
- Utah drought information

For Morgan Secondary Water information please check out their facebook page for updates on their system.

• Please refer to their Facebook page for system information, turn on and shut off dates.

# Moving In, Moving Out, and Ways to Pay Your Bill

**Moving to Morgan City**? Sign up for electric, water, sewer, and garbage services. Please fill out the Utility Service Agreement, found at the bottom of this page, and return it to the Morgan City Office during regular business hours or you can always email the completed form to: showard [at] morgancityut.org

New Resident Information

*Moving out?* Please call 801-829-3461 to provide your Service Termination Request.

**Utility Fees** 

# Ways to Pay Your Morgan City Bill ...

- In person
- Drop box (located out front at Morgan City Hall)
- By mail
- Over the phone
- Online\*\*

\*\*Our online bill payment option, with Xpress Bill Pay, saves you time and gives you more flexibility in how you pay your bill. If you have an Internet connection and an email address, you can now pay your bill online. It's fast, it's easy, and you no longer have to write a check each month or find a stamp when it's time to send in your payment.

**Delinquent Account** 

New shut off procedure that started November 17<sup>th</sup>, shut offs will occur promptly at 7am. Payments can be made throughout the day on shut off accounts to restore power but *no payments will be monitored or restoration of power will occur after 7pm on the 17th* and will have to wait until the following business day.

 DELINQUENT ACCOUNTS/SHUT-OFFS: if your account has a past due amount that has not been paid <u>BEFORE the 17th</u> of the month your account is subject to being SHUT OFF with further notice.

Any utility customer who has a delinquent amount on their billing after 30 days will receive a shut-off notice on their utility billing statement. This notice will allow the customer 10 days to pay the delinquent billing. If the utility billing is not paid *BEFORE the 17th of the month*, the customer's electric and/or water service will be disconnected without further notice.

If you are currently disconnected, you must call Morgan City Office at 801-829-3461 BEFORE making your payment. In order to have utility services reconnected, the past due utility billing plus the reconnect fee must be paid in full.

Any reconnection fee(s), other penalties, or credits will appear on your next months Utility Billing Statement.

Any payment arrangements need to be made *BEFORE the 17th* of the month to ensure uninterrupted services.

\*\*If you are needing assistance with heating, cooling, and water please visit the Home Energy Assistance Target (HEAT) program which is designed to help lowincome households with energy and water costs. For eligibility requirements please visit jobs.utah.gov/heat for more information. Please see the HEAT Program info located at the bottom of this page.

# Home Energy Savings Program

Morgan City is participating in the new Home Energy Savings Program called Smart Energy provided by Utah Associated Municipal Power Systems (UAMPS). Click here for details.

#### **Net Metering and GenerLink Information**

For those home owners interested in Net Metering or GenerLink information please click here for the information page.

Utility Service Agreement 89.62 KB

Owner's Financial Guarantee Certificate (for landlord accounts) 46.85 KB

New landlord/tenant ordinance 29.5 KB

HEAT program 1 366.44 KB

heat\_program\_2.pdf 353.07 KB

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